Moving House Do’s

There are important considerations when relocating, every move varies greatly as do the rules and restrictions of states and countries.

Should you require advice or assistance at any time during your move, please contact your Kent Relocation Consultant for expert advice.

Kitchen

Food & Liquids
- Only foods that are fully sealed and unused are accepted for transportation.

Fridges and Freezers
- Defrost your fridge and freezer 24 hours before moving.
- Place a roll of toilet paper at the bottom to absorb excess moisture.

Crockery
- Pack plates vertically and glasses lip down individually wrapped. Use crushed paper to absorb vibration and prevent damage.

Laundry

Appliances
- Disconnect appliances from the power and water supply prior to moving.
- Clothes dryers fixed to a wall must be dismantled prior to moving day.

Washing machines
- Drain the appliance and hoses of all water and dry the machine.
- Most machine bowls must be secured with manufacturers machine stabiliser bolts.
- Refer to manufacturer’s handbook to avoid preventable damage.

Bedroom

- Remove all linen and pillows from all beds.
- Disassembly and reassembly of conventional beds is part of our removal service.
- Specialist items (waterbeds, wardrobes), must be prepared prior to transportation.

Lounge

- Prepare dismantling of wall units and unconventional furniture items, including blinds, curtains, other fittings.
- Pack pictures and mirrors in appropriate specialised cartons.

General Information

Packing tips
- Clearly mark and label every box including the room and contents and clearly mark fragile cartons.
- Pack heavy items first so they don’t crush lighter items or cause the box to tilt.
- Ensure carton is packed full, use crushed paper at the bottom and top of the carton.

Workshop & Outdoors

Garden Equipment
- Outside effects such as garbage bins, lawn mowers, tools must be cleaned of all soil, grass, vegetation to comply with quarantine.
- Pack heavy items first so they don’t crush lighter items or cause the box to tilt.

Plants
- Moving plants locally is a routine matter. Brush down pots free from dirt, cut plants back and remove dead or loose leaves.

Delivery
- It is important that you or someone acting for you be present when we deliver your goods to correctly direct in the placement of furniture and cartons.
**Moving House Don’ts**

Below is a guide of what to look out for. Please contact your Kent Relocation Consultant for expert advice.

### Kitchen

**Food & Liquids**
- Perishable or opened items will not be accepted for transportation.
- Food or liquids cannot be relocated internationally.
- Wine is country dependent and may attract duties and taxes.
- No food items will be accepted into storage.
- Sharp objects must be properly wrapped to prevent them protruding from the moving boxes.

Kent is committed to manage the safe removal of your household items, under the Dangerous Goods Act 1985 there are many items that cannot be moved.

### Workshop & Outdoors

**Plants**
- Giving away plants is advisable due to the varying quarantine requirements interstate and internationally. Even if quarantine allows plants long distance moves are not conducive to the health and wellbeing of the plant.

**Equipment**
- LPG bottles can be moved provided they are completely empty and have been purged with a certificate attached.
- Lawn mowers and other gardening equipment can be moved, provided all fuel and oil is emptied (state restrictions apply).
- Scuba tanks can only be moved if completely empty.
- Fire extinguishers, heaters and lamps must be emptied of fuel using appropriate method.
- Remove batteries from all appliances.

### General Information

- Don’t leave anything loose, if it fits in a box pack it, otherwise Kent can provide custom crating for large, oddly shaped or valuable items.
- Don’t overload boxes
- Refer to Kent professional packers to pack any fragile items.
- Plastic tubs and garbage bags should not be used for packing or transportation.
- No flammable liquids or hazardous items including gas bottles lighters and batteries.
- Preparation of appliances are not part of our removals service. Kent can provide an ancillaries service to manage your requirements prior to move day.

### Dangerous Goods

The following goods cannot be moved:

- Household cleaning products
- Aerosol cans
- Matches
- Pesticides, fertilisers, weedkillers
- Paints, Paint thinners Methylated spirits, Turpentine
- Petrol, Kerosene
- Photographic chemicals
- Swimming pool treatments
- Chemistry sets
- Firearms & Ammunition
- Explosives

(For a full list, please consult your Kent Removals Consultant)